# PATIENT MEDICATION LIST

The nurse will review this information with you during the admissions process.

ALLERGIES (list all allergies, including food, latex, and medication and the reactions they cause)

# MEDICATION/FOOD/LATEX ALLERGY

**REACTION** 

Please complete this form, list all medications you currently take, including vitamins, herbal supplements, Antacids, or other OTC (over the counter) medicines.

MEDICATION/VITAMIN/SUPPLEMENTS	DOSAGE	HOW OFTEN DO YOU TAKE
SEE ATTACHED LIST		
PREFERRED PHARMACY:	PHARMAC	Y PHONE NUMBER & CITY:
PATIENT SIGNATURE:		DATE:

# **Consent for Treatment**

I hereby voluntarily consent to outpatient care and performance from Milan Eye Center, Encompassing routine diagnostic procedures, examination, and medical treatment including (but not limited to) routine laboratory work and administration of medications as prescribed by Milan Eye Center medical Providers and staff, as is necessary in the medical staff's judgment. I understand that during the course of treatment, health care workers may be exposed to patients' blood and/or body fluids increasing their risk of contracting Hepatitis B, Hepatitis C, and/or HIV. In the event an exposure occurs in the performance of my personal patient care, I understand the need for testing for these diseases and I agree to such testing of myself to promote the health and welfare of the health care worker involved. I understand that this consent will be valid and remain in effect as long as I attend the clinic as a patient of Milan Eye Center. I understand that Milan Eye Center sends lab work to their contracted lab and that I can contact the administrative office for the specific lab name and will adhere to any additional lab costs incurred.

I understand that if my condition warrants cultures to be taken for treatment purposes, Milan Eye Center uses an outside facility for the processing of all cultures. I understand it is my Responsibility to address all billing concerns and questions with that outside facility.

I hereby acknowledge that no guarantees have been made to me as to the effect of such examinations or treatment to my condition.

I acknowledge that I am responsible for my allotted portion of billed charges in connection with care and treatment rendered by Milan Eye Center.

By signing, I understand and acknowledge the policy written above.

Signature\_

Date\_



#### Cataract, Corneal, Refractive, and MIGS Surgery

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Revised 11/30/2018 Version 2.0.

# What is Refraction?

Refraction is a procedure necessary for our physicians to evaluate your vision and/or write you a prescription for glasses only. If you are experiencing blurred vision or decreased acuity as measured by the eye chart, a refraction would help determine whether the difficulty is associated with a medical problem or a need for glasses. During refraction, the physician

or technician offers you a series of lens choices until you reach the best corrected vision. Unfortunately, not all insurance plans cover this service and Medicare specifically excludes refractions as a covered benefit. The cost of the refraction is \$45. The payment Is due at the time of service.

## When do I pay for a refraction?

Refraction is a non-covered service by Medicare. As a result, your healthcare provider is Required by CMS (the department of the federal government that controls Medicare) to charge for this service. Most other insurance companies follow Medicare's payor guidelines. All these insurance plans consider refraction a "vision" service not a "medical" service. Payment is due at the time of service. Milan Eye Center does not accept vision insurance. We file only to medical insurance.

## Who made this distinction for insurance coverage?

It is our government (for Medicare and Medicaid) or your own commercial insurance company that determines exactly which clinical services are covered by their policies, and not your physician. Therefore, if you have any questions or concerns regarding your coverage, you will need to address these with your specific insurance carrier.

# What is Milan Eye Center's Policy?

We are dedicated to providing our patients with the very best medical and surgical eye care. Therefore, refraction will be performed when medically necessary (typically this includes all new patients, those presenting with decreased vision and on a yearly basis thereafter.) Additionally, we are happy to perform refraction during any visit at your request. However, please keep in mind this service will not be covered and you will be responsible for this charge. You will only be charged if you receive a printed prescription for glasses. Our office fee for refraction is \$45. This is collected at the time of service in addition to any co-payment your plan may require.

# By signing, I understand and acknowledge the policy written above.

Signature\_

Date\_\_\_



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# MILAN EYE CENTER

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# **Consent for Assignment of Benefits and Financial Agreement**

I authorize that payment of authorized Medicare, Medigap, Medicaid or any other insurance be made on my behalf to Milan Eye Center for any services furnished to me by a physician of the group.

I authorize any holder of medical information about me to release to the Centers for Medicare and Medicaid Services (CMS) and other insurers and it's agents any information needed to determine benefits payable for related services.

I authorize Milan Eye Center and third-party collection agents to utilize all contact information I have provided to communicate with me. This includes, but not limited to, home telephone, cellular telephone, and employment telephone. I grant consent for Milan Eye Center and third-party collection agents to leave voice and/or text messages on my home telephone, cellular telephone, and employment telephone.

I understand that Milan Eye Center maintains a list of health care service plans with which it contracts. A list of such plans is available from the business office and I understand that Milan Eye Center has no contract, expressed or implied, with any plan that does not appear on the list. I understand that I am obligated to pay the full charges of all services rendered to me by Milan Eye Center if I belong to a plan that does not appear on the above-mentioned list. I understand that Milan Eye Center contracts with health care service plans that specify items and services which are "covered" by the health care service plans. Accordingly, I accept full financial responsibility for all items or services which are determined by the health care service plans not to be covered. I understand that it is the policy holder's responsibility to determine what services are covered and not covered by the insurance plan.

I understand that if my health care plan requires an insurance referral to see a specialist, that I am responsible for obtaining the documentation prior to my appointment at Milan Eye Center.

I agree that in return for the services provided by Milan Eye Center, I will pay my account at the time service is rendered or will make financial arrangements satisfactory to Milan Eye Center for payment. If co-payments and/or deductibles are designated by my insurance company or health plan, I agree to pay them to Milan Eye Center at the time of service. If an account is sent to an attorney for collection, I agree to pay collection expenses. A \$25 fee may be applied for any returned checks.

# **Minor Patients**

The adult accompanying a minor and/or the parents or guardians are responsible for the full payment when services are rendered. For unaccompanied minors, non-emergency treatment will be denied.

# **Power of Attorney**

For Patient Safety and compliance regarding patient care, we require any patient who is seen at our facility through a nursing home, rehab center, or assisted living facility to have their Power of Attorney present for their visit. Without a POA present, we will not be able to see you at your scheduled appointment.

# **Medical Records**

Medical records are available upon request. A release must be signed by the patient and photo ID must be presented at time of pick-up.

# Self-Pay Patients

For patients who do not have insurance, we do offer a self-pay rate for services. We require a minimum of \$200 upon check-in at your visit. Any additional cost for the visit will be due at time of check-out.

## **Financing Options**

We have several financing options available. Such options include Care Credit, Wells Fargo, and Alphaeon.

Please contact our business office for details.

# By signing, I understand and acknowledge the above policies.

Signature\_

Date



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# CONSENT TO TAKE & RELEASE PHOTOS, AUDIO, VIDEO CONTENT

As we begin to collect a series of written feedback, photo, audio and/or video content from our patients, we would like to share them with future patients. This may help them know what to expect during their visit and help ease any nerves they may have.

Medical photographs may be taken before, during or after a surgical procedure or treatment and consent is required to take such photographs. I understand that I will not be entitled to monetary payment or any other consideration as a result of any use of these images.

I hereby authorize Milan Eye Center, and/or associates or licensees to take pre-operative, intraoperative, and post-operative photographs, as well as consent to photographs of my interview and authorize Milan Eye Center, and/or associates or licensees to use pre-operative, intra-operative, and post-operative photographs for professional medical purposes deemed appropriate, including but not limited to medical education, patient education, lay publication, or lectures to medical or lay groups.

o YES

o NO

I hereby grant Milan Eye Center, and/or associates or licensees the right to publish or utilize my written feedback And photo, audio, and video content at their discretion, for publication, newspapers, television, electronic media, social media platforms such as but not limited to, Facebook, Instagram, YouTube, Twitter, and LinkedIn for marketing purposes and patient education.

o YES

o NO

This authorization does not expire, but it may be revoked in writing by me at any time and is not required in order to receive healthcare treatment at Milan Eye Center.

By signing below, I understand and acknowledge the above statements and policies.

Patient Signature

Date \_\_\_\_



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Revised 11/27/2018 Version 2.0

# NOTICE OF PRIVAY PRACTICES (HIPAA)

FOR MILAN EYE CENTER Effective January 1, 2010/ Revised September 1, 2013 THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY

# Introduction

At Milan Eye Center, we are committed to treating and using protected health information about you responsibly. This Notice of Health Information Practices describes the personal information we collect, and how and when we use or disclose that information. It also describes your rights as they relate to your **Protected Health Information (PHI)**. Protected Health Information" is information that individually identifies you and that we create or get from you or from another health care provider, health plan, your employer, or a healthcare clearing house and that relates to (1) your past present, or future physical or mental health or conditions, (2) the provision of health care to you, or (3) the past, present, or future payment for your health care. This revised notice is effective September 1, 2013, and applies to all PHI as defined by federal regulations.

# **Understanding Your Health Record/Information**

Each time you visit Milan Eye Center, a record of your visit is made. Typically, this record contains your symptoms, examination and test results, diagnoses, treatment, and a plan for future care or treatment. This information often referred to as your heath or medical record serves as a:

- Basis for planning your care and treatment,
- Means of communication among the many health professionals who contribute to your care,
- Legal document describing the care you received,
- Means by which you or a third-party payer can certify that services billed were actually provided,
- A tool in educating health professionals,
- A source of data for medical research,
- A source of information for public health officials charged with improving the health of this state and the nation,
- A source of data for our planning and marketing,
- A tool with which we assess and continually work to improve the care we render and the outcomes we achieve.

Understanding what is in your record and how your PHI is used helps you to: ensure its accuracy, better understand who, what, when, where, and why others may access your health information, and make more informed decisions when authorizing disclosure to others.

## Our Responsibilities:

Milan Eye Center is required to:

- Maintain the privacy of your health information,
- Provide you with this notice as to our legal duties and privacy practices with respect to information we collect and maintain about you,
- Abide by the terms of this notice,
- Notify you if we are unable to agree to a requested restriction, and
- Accommodate reasonable requests you may have to communicate health information by alternative means or at alternative locations.



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We reserve the right to change our practices and to make the new provisions effective for all protected health information we maintain.

We will not use or disclose your PHI without your authorization, except as described in this notice. We will also discontinue using or disclosing your health information after we have received a phone call or emailed revocation (opt out) of the authorization according to the procedures included in the authorization.

## For More Information or to Report a Problem:

If you have questions and would like additional information you may contact the practice's Privacy Officer:

Janak Pandya 970 Sanders Road, Suite 100, Cumming, GA 30041 <u>678-381-2020 (</u>o) <u>678-381-2015 (</u>f) jpandya@milaneyecenter.com

If you believe your privacy rights have been violated you can file a complaint with the practice's Privacy Officer or with the Office for Civil Rights, U.S. Department of Health and Human Services. There will be no retaliation for filing a complaint with either the Privacy Officer of the Office for Civil Rights. All complaints must be submitted in writing. The address for the OCR is listed below:

Office for Civil Rights

U.S. Department of Health and Human Services 200 Independence Avenue, S. W. Room 509F, HHH Building Washington, D. C. 20201

# Examples of Disclosures for Treatment, Payment and Health Operations:

The following categories describe different ways that we use and disclose PHI. For each category of uses or disclosures we will explain what we mean and try to give some examples. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose information will fall within one of the categories.

**For Treatment.** We may use and disclose PHI about you to provide you with medical treatment or services. We may disclose medical information about you to doctors, nurses, technicians, medical students, or other personnel who are involved in taking care of you. For instance, we may need to share information about your condition with another doctor if you have complications and need additional tests.

**For Payment.** We may use and disclose PHI about you so that the treatment and services you receive at our practice may be billed, and that payment may be collected from you, an insurance company or another third party. For example, we may need to give your health plan information about services that you received at our practice so your health plan will pay us or reimburse you for the services.

**Out-of Pocket-Payments**. If you paid out-of-pocket (or in other words, you have requested that we not bill your health plan) in full for a specific item or service, you have the right to ask that your PHI with respect to that item or service not be disclosed to a health plan for purposed of payment or health care operations, and we will honor that request.

**For Health Care Operations.** We may use and disclose medical information about you for the practice's health care operations. These uses and disclosures are necessary to run our practice and to make sure that all patients receive quality care. For examples, we may use medical information to review our treatment and services and evaluate the performance of our staff in caring for you. This information can then be used in an effort to continually improve the quality and effectiveness of the health care services we provide. We may also combine medical information about many of our patients to decide what additional services our practice should offer, what services are not needed, and whether certain new treatments are effective. We may also disclose information to doctors, nurses, technicians, medical students, residents, and other practice personnel for review and training purposes. We may



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also disclose your information, in conducting orarranging other business activities of the practice such as attorneys, accountants or other business associates or service providers. We may disclose information as part of a sale, transfer, merger or consolidation of our practice to another entity covered by the Privacy Rule. We may remove information that identifies you from this set of medical information so others may use it to study health care and health care delivery without learning who specific patients are.

Appointment Reminders/Treatment Alternatives/Health-Related Benefits and Services. We may use and disclose PHI to contact you to remind you that you have an appointment for medical care,or to contact you to tell you about possible treatment options or alternatives or health related benefits and services that may be of you interest to you.

**Minors.** We may disclose the PHI of minor children to their parents or guardians unless such disclosure is otherwise prohibited by law.

Individual Involved in Your Care or Payment for Your Care. Unless you object, we may release medical information about you to a friend or family member who is involved in your medical care. We may also give information to someone who helps pay for your care. We may also use our professional judgment and experience to make reasonable decisions in allowing a person to act on your behalf to pick up your prescriptions and your medical records. In addition, we may disclose medical information about you to an entity assisting in a disaster relief effort so that your family can be informed about your condition and location.

**As Required By Law.** We will disclose medical information about you when required to do so by federal, state or local law.

**To Avert a Serious Threat to Health or Safety.** We may use and disclose medical information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person, any disclosure, however, would only be to someone able to help prevent the threat.

# **Special Situations:**

**Research.** We may also do certain kinds of research using your records, but only if a legally authorized review board gives us permission to use your information and provided that the researcher says he/she will use safeguards to protect your information. You have the right to be notified of possible research involving your PHI and the right to opt out by calling our office or emailing us.

**Organ and Tissue Donation.** If you are an organ donor, we may release medical information to organizations that handle organ procurement or organ, eye or tissue transplantation or to an organ donation bank, as necessary to facilitate organ or tissue donation and transplantation.

**Military and Veterans.** If you are a member of the armed forces, we may release medical information about you as required by military command authorities. We may also release medical information about foreign military personnel to the appropriate foreign military authority. We may use and disclose information to the Department of Veteran Affairs to determine whether you are eligible for certain benefits.

**Workers' Compensation.** If applicable, we may release medical information about you for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

**Public Health Risks.** We may disclose medical information about you for public health activities. These activities generally include the following:

- to prevent or control disease, injury, or disability;
- to report death;
- to report reactions to medications or problems with products;
- to notify people of recalls of products they may be using;
- to notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition;
- to notify the appropriate government authority if we believe you have been the victim of abuse, neglect or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.



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**Health Oversight Activities.** We may disclose medical information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, and compliance with applicable civil rights laws, including the HIPPA Privacy Rule.

Lawsuits and Disputes. If you are involved in a lawsuit or a dispute, we may disclose medical information about you in response to a court or administrative order. We may disclose medical

information about you in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if we receive satisfactory assurances that the party



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seeking the information has made efforts to tell you about the request or to obtain an order protecting the information requested or as otherwise required by Georgia law as it may be amended. **Data Breach Notification Purposes.** We may use or disclose your PHI to provide legally required notices of unauthorized access to or disclosure of your health information.

Law Enforcement. We may release medical information if asked to do so by a law enforcement official:

- in response to a court order, subpoena (after we attempt to notify you), warrant, summons, or similar process;
- to identify or locate a suspect, fugitive, material witness, or missing person;
- about the victim of a crime if, under certain limited circumstances, we are unable to obtain your agreement;
- about a death we believe may be the result of criminal conduct;
- about criminal conduct at our offices; and
- in emergency circumstances to report a crime; the location of a crime or victims; or the identity, description or location of the person who committed the crime.

**Coroners, Medical Examiners and Funeral Directors.** We may release medical information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine cause of death. We may also release medical information about patients of our practice to funeral directors as necessary to carry out their duties.

**National Security and Intelligence Activities.** We may release medical information about you to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.

**Protective Services for the President and Others.** We may disclose medical information about you to authorized federal officials so they may provide protection to the President, other authorized persons or foreign heads of state or conduct special investigations.

**Inmates.** In you are an inmate of a correctional institution or under the custody of a law enforcement official; we may disclose PHI to the correctional institution or law enforcement official if the disclosure is necessary (1) for the institution to provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) the safety and security of the correctional institution.

**Business Associates.** There are some services provided in our organization through contacts with business associates. Examples include physician services in the emergency department and radiology, certain laboratory tests, electronic medical record services. When these services are contracted, we may disclose your health information to our business associate so that they can perform the job we have asked them to do and bill you or your third-party payer for services rendered. To protect your health information, however we require the business associate to appropriately safe guard your information.

**YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU.** You have the following right regarding medical information we maintain about you:

# YourHealth Information Rights

Although your health record is the physical property of Milan Eye Center, the information belongs to you. You have the right to:

- Obtain a paper copy of this notice of information practices upon request,
- Inspect and copy your health record as provided in 45 CFR 164.524,

- Amend your health record as provided in 45 CFR 164.528,
- Obtain an accounting of disclosures of your health information as provided in 45 CFR 164.528,
  Request communications of your health information by alternative means or at alternative
- Request communications of your health information by alternative means of at alternative locations,
- Request a restriction (opt out) on certain uses and disclosure of your information, purposes such as marketing, fundraising, sales and research, as proved by 45 CFR 164.522., 501, 508(a), 508(b)(3). You may opt out by calling or emailing our office with your request,
- Revoke your authorization to use or disclose health information except to the extent that action has already been taken,
- A right to be notified of a breach of unsecured PHI.

**Right to Inspect and Copy.** You have the right to inspect and copy medical information that may be used to make decisions about your care. To inspect and copy medical information that may be used to make decisions about you, you must submit your request in writing to our Privacy Officer or designee. If you request a copy of the information, we may charge a fee for the costs of copying, mailing, or other supplies associated with your request. We may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to medical information, you may request that the denial be reviewed if the denial is made for certain reasons. Another licensed health care professional chosen by our practice will review your request and the denial. The person conducting the review will not be the person who denied your request. We will comply with the outcome of the review.

**Right on an Electronic Copy of Electronic Medical Records.** If you PHI is maintained in an electronic format (known as an electronic medical record or an electronic health record), you have the right to request that an electronic copy of your record be given to you or transmitted to another individual or entity. We will make every effort to provide access to our PHI in the form or format you request, if it is readily producible in such form or format. If the PHI is not readily producible in the form or format you request your record will be provided in either our standard electronic format or if you do not want this form or format, readable hard copy form. We may charge you a reasonable, cost-based fee for the labor associated with transmitting the electronic medical record.

**Right to a Summary or Explanation.** We can also provide you with a summary of your PHI, rather than the entire record, or we can provide you with an explanation of the PHI which has been provided to you, so long as you agree to this alternative form and pay the associated fees.

**Right to Amend.** If you feel that the medical information we have about you is incorrect of incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by us for our practice. To request an amendment, your request must be made in writing or by email and submitted to our Privacy Officer or designee. In addition, you must provide a reason that supports your request. We may deny your request for an amendment if it is not in writing or does not include a reason to support the request. In addition, we may deny your request if you ask us to amend information that:

- was not created by us, unless the person or entity that created the information is no longer available to make the amendment;
- is not part of the medical information kept by or for our practice;
- is not part of the information which you would be permitted to inspect and copy or;
- is accurate and complete

**Right to Request Restrictions.**You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations purposes. You may also request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend. For example, you could ask that we not use or disclose information to your spouse.

We are not required to agree to your request, unless you are asking us to restrict the use and disclosure of your PHI to a health plan for payment or health care operation purposes and such information you wish to restrict pertains solely to a health care item or service for which you have paid us ?out-of-pocket" in full. If we do agree, we will comply with your request unless the information is needed to provide you emergency treatment.

To request restrictions, you make your request in writing or by email to the Privacy Officer. In your request, you must tell us (1) what information you want to limit; (2) whether you want to limit our use, disclosure or both; and (3) to whom you want the limits to apply, for example, disclosure to your spouse.



#### Cataract, Corneal, Refractive, and MIGS Surgery

Milan Patel, M.D. Niraj Desai, M.D. Samir Vira, M.D. Cameron Johnson, M.D. Manuel Chaknis, M.D. Justin Needham, M.D. Sagar Patel, M.D. Aldo Espinoza, M.D.

## Reconstructive and Aesthetic Oculofacial Plastic Surgery

Kiran Sajja, M.D. Sagar Patel, M.D.

# Optometry

Charlie Ficco, O.D. Kate Lohman, O.D. Erica Shah, O.D. Christopher Easley, O.D. Elizabeth C. Denneny, O.D. Farzana Virani, O.D. Aimee Mesenburg, O.D. Erica Bridges, O.D. Brittany Moates, O.D.

Johns Creek Cumming Canton Buford Marietta Alpharetta Snellville



**Right to Request Confidential Communications.** You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact at work, by mail or by email. To request confidential communication, you must make your request in writing or by email to our Privacy Officer. We will not ask you the reason for your request. We will accommodate your request if it is reasonable. Your request must specify how, when or where you wish to be contacted.

Uses and Disclosures That Require Us to Give You an Opportunity to Object and Opt Out

- Individuals Involved in Your Care or Payment for Your Care. Unless you object, we may disclose to a member of your family, a relative, a close friend or any other person you identify, your PHI that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, we may disclose such information as necessary if we determine that it is in your best interest based on our professional judgment.
- Disaster Relief. We may disclose your PHI to disaster relief organizations that seek your PHI to coordinate your care or notify family and friends of your location or condition in a disaster. We will provide you with an opportunity to agree or object to such a disclosure whenever we practicably can do so.
- **Fundraising Activities.** We may disclose you PHI, as necessary, in order to contact you for fundraising activities. You have the right to opt out of receiving fundraising communications.
- **Marketing and Sales of PHI.** The use of PHI for marketing purposes requires your authorization. Any sales of PHI must be authorized by you and information regarding remuneration will be disclosed.

# CHANGES TO THIS NOTICE

We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for the medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice on our website and in our practice. This notice will contain the effective date on the first page.

# OTHER USES OF MEDICAL INFORMATION.

Other uses and disclosures of medical information not covered by this notice or the laws that apply to us will be made only with your written permission. If you provide us permission to use or disclose medical information about you, you may revoke that permission, in writing or by email, at any time. If you revoke your permission, we will no longer use or disclose medical information about you for the reason covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our record of the care we provided to you.

# By signing, I understand and acknowledge the policy written above.

Signature\_\_

Date\_



#### Cataract, Corneal, Refractive, and MIGS Surgery

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