

as of April 21, 2020 - please note these reimbursements are subject to change

Type of visit	Description	Insurance	POS	Modifier	Code	Detail/Exam requirements	Estimated Medicare Payment	Reference Links		
Telemedicine visit	A visit with a MD, DO, OD or PA, NP that uses telecommunication systems with a patient. Requires real-time audio and video.	Medicare	11	95	99201	New Office Visit Level 1 - 10 Minutes	\$46.49	https://www.aao.org/practice-management/news-detail/coding-phone-calls-internet-telehealth-consult Detailed CPT Codes Description Home Eye Test Children/Adults Adult Eye Chart for Home Amstec Grid for Home https://www.cchpca.org/telehealth-policy/current-state-laws-and-reimbursement-policies/georgia-private-payer-laws-parity		
		UHC	11	95	99202	New Office Visit Level 2 - 20 Minutes	\$77.14			
		Cigna	11	95	99203	New Office Visit Level 3 - 30 Minutes	\$109.23			
		Aetna Medicare	11	95	99204	New Office Visit Level 4 - 45 Minutes	\$166.92			
		Aetna Commercial	02	GT or 95	99205	New Office Visit Level 5 - 60 Minutes	\$210.91			
		BCBS	02	95 or GQ	99211	Est. Office Visit Level I	\$23.42			
		Ambetter	02	N/A	99212	Est. Office Visit Level 2 - 10 Minutes	\$46.13			
		Care Source	02	GT	99213	Est. Office Visit Level 3 - 15 Minutes	\$76.06			
		Humana	11	95	99214	Est. Office Visit Level 4 - 25 Minutes	\$110.31			
		Tricare Prime	02	GT	99215	Est. Office Visit Level 5 - 40 Minutes	\$148.17			
		Wellcare Medicare	02	GT						
		Medicaid	02	N/A						
		Phone calls with MDs, DOs, ODs	Telephone evaluation and management service by a physician provided to a new or established patient, parent, or guardian NOT originating from a related E/M service provided within the previous seven days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment.	Medicare	11	N/A	99441		5-10 minutes of medical discussion	\$14.44
				UHC	11	95	99442		11-20 minutes of medical discussion	\$28.15
Cigna	11			95	99443	21-30 minutes of medical discussion	\$41.14			
Aetna	11			N/A						
Ambetter										
Care Source										
Humana	11			95						
Wellcare Medicare										
BCBS	02			95 or GQ						
Tricare Prime				Does not cover						
Cigna Healthsprings		Does not cover								
Virtual Check-In (Phone or Email)	Brief communication technology-based service, e.g. virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to a new or established patient	Medicaid	02	N/A	G2012 (Phone Only)	New or established patients -- Not within 7 days of last visit -- Not within 1 day of next visit -- 5-10 minute discussion -- Can be done by optometrist -- Can be done by telephone call	\$14.78			
		Medicare	11	N/A						
		UHC	11	N/A						
		Cigna	N/A	N/A						
		Aetna	11	N/A						
		Ambetter								
		Care Source								
		Humana								
Wellcare Medicare										
BCBS		Does not cover								
Tricare Prime		Does not cover								
Online Digital Services ("E-Visits") with Physicians ie, Online Portal	Online digital E/M service, for new or established patient, for up to seven days, cumulative time during the seven days. -- Initiated by patients -- Covers seven days -- "Not to be used for: Conveying test results"	Medicare	11	N/A	99421	5-10 min	\$15.50			
		UHC	11	N/A	99422	11-20 minutes	\$27.41			
		Cigna		Does not cover	99423	21 or more minutes	\$50.12			
		Aetna	11	N/A						
		Ambetter								
		Care Source		Does not cover						
		Humana		Does not cover						
		Wellcare Medicare								
BCBS		Does not cover								
Tricare Prime		Does not cover								
Evaluation of Video or Images, ie, Patient Email	Remote evaluation of recorded video and/or images submitted by new or established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours	Medicare	11	N/A	G2010	Review of video or image, with interpretation and report	\$12.26			
		UHC	11	N/A						
		Cigna		Does not cover						
		Aetna	11	N/A						
		Ambetter								
		Care Source		Does not cover						
		Humana		Does not cover						
		Wellcare Medicare								
BCBS		Does not cover								
Tricare Prime		Does not cover								

Recommended to use the 99441-99443 codes instead of the G2012.